ISLE of MAN CREAMERY

DIRECT Debit

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form and send it to: Isle of Man Creamery Ltd, Ballafletcher Farm Road, Cronkbourne, Isle of Man, IM4 4QE.

Name and full postal address of your Bank or Building Society

To: The Manager — Bank/Building Society

Address

Postcode

Service User Number

7	5	5	5	0	6

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Reference

Instruction to your Bank or Building Society

Please pay Isle of Man Creamery Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Isle of Man Creamery Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

DDI4

This is not part of the Instruction to your Bank or Building Society and must be detached by Isle of Man Creamery Ltd before submission to the Paying Bank.

Your full name and address

Full Name

Address

Postcode

Telephone number

Email address

Your Isle of Man Creamery Account Number (if known)

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For Isle of Man Creamery Official Use Only

Ref: FIN07 Issue 3 05/11/10

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Isle of Man Creamery Ltd will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Isle of Man Creamery Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Isle of Man Creamery Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Isle of Man Creamery Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.